

GERKE VAN GARDEREN

Industrial Designer

ABOUT

Born in Hilversum, The Netherlands in 1997.

Passionate about Design with focus on Empathy, Technology and Business.

CONTACT

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education

Master of Science, Major in Industrial Design

Aalborg University | Sept 2016 - June 2018 (current)

Bachelor of Science, Major in Industrial Design

Eindhoven University of Technology | Sept 2013 - June 2016

experience

Service Designer

86 billion | Aug 2015 - current

- Develop new services (e.g. trainings & seminars)
- Improve current services through Design Thinking

Head of Operations

Uw Computerstudent | Dec 2014 - Sept 2016

- Hiring new computer mechanics
- Assigning incoming customer requests to employees
- Resolving complaints and disagreements with customers
- Visiting customers and resolving computer problems

Helpdesk

Uw Computerstudent | Jan 2013 - Nov 2014

- Helping customers with service-related questions
- Answering incoming phone calls and emails
- Visiting customers and resolving computer problems

skills

Language

- Fluent in English and Dutch
- Elementary understanding of French and German

Digital

- Programming in Java, SQL, PHP, C++ and Arduino
- 3D drawing software (Autodesk Fusion 360 & Solidworks)
- Adobe Master Suite

Design

- Business model development
- Design processes
- Rapid prototyping

awards and certificates

Online Marketing

Google Digital Garage | Sept 2016

English certificate C1 (Effective operational proficiency)

IELTS | July 2016

Technology Entrepreneurship (Bachelor Certificate)

Eindhoven University of Technology | June 2016

Nomination Tauw Young Potential Award

Tauw | May 2015